

# NEWS RELEASE



## **1 in 2 unsatisfied with snow removal from sidewalks**

### **9 in 10 Torontonians want cars blocking streetcar routes to be fined or towed**

Toronto, February 25<sup>th</sup> — In a random sampling of public opinion taken by the Forum Poll™ among 1077 Torontonians 18 years of age or older, 9 in 10 (92%) believe that cars parked next to snowbanks that block streetcar routes should be fined and/or towed.

A quarter (23%) stated that a small fine and immediate towing is the city's best option to deal with blocked streetcars routes.

1 in 5 stated that only immediate towing should occur (22%), a large fine should be given and immediate towing (20%) or a small fine should be handed out only (19%). 1 in 10 (9%) stated that only a large fine should be given. 1 in 10 (8%) believe that cars parked next to snowbanks that block streetcar routes is not an issue.

### **1 in 2 unsatisfied with snow removal services on city sidewalks**

Just over half (BTM2: 55%) are not satisfied with snow removal services on Toronto sidewalks with just under a third (29%) who are not satisfied at all. Just under half (TOP2: 45%) are satisfied with over 1 in 10 (12%) who are very satisfied.

Two thirds (BTM2: 63%) of those who live in the Former City of Toronto are dissatisfied with snow removal services on sidewalks, compared to 6 in 10 of those in York (BTM2: 58%) and those in Scarborough (BTM2: 56%).

1 in 2 (TOP2: 53%) residents in North York were the most satisfied with snow removal on city sidewalks.

### **Majority want snow cleared from all sidewalks**

The majority of Torontonians (56%) want to see snow cleared from all sidewalks throughout the city. 1 in 6 (16%) want to see the snow removal program for sidewalks to remain as it is. 1 in 10 (8%) would want the city to stop clearing snow from all sidewalks except for those who are unable to remove it due to disability or age. 1 in 10 (10%) stated that sidewalks should be cleared in busy pedestrian areas only. 1 in 10 (7%) are unsure.

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“A third of Torontonians are unhappy with snow removal services this year,” said Dr. Lorne Bozinoff, President of Forum Research. “City sidewalks are a particular issue that City Hall can focus on for winters to come, with over half unsatisfied with snow removal and the plurality wanting the snow removed from all sidewalks.”



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### **1 in 2 would like the end of driveways cleared by city**

1 in 2 (49%) would like to see the city clearing the ends of all residential driveways. 1 in 5 (21%) would like to leave the residential driveway clearing program as it is while 1 in 10 (13%) would want the city to stop clearing snow from all residential driveways. 1 in 5 (18%) are unsure.

4 in 10 (39%) of residents from the former City of Toronto would like to see the city clearing the ends of all residential driveways compared to 6 in 10 (57%) of Scarborough residents who share the same sentiment.

### **1 in 3 state that snow removal services have been worse this year**

Over a third (37%) would say snow removal services have been worse this year than previous years. 1 in 2 (52%) have stated that snow removal services have been about the same as previous years. Only 1 in 10 (11%) would state snow removal services have been better as previous years.

1 in 2 (48%) residents in Scarborough stated that this year's snow removal has been worse than previous winters compared to 1 in 4 (23%) of those from York.

### **1 in 2 want the city to start plowing major roads at less than 5 cms**

Currently, the city starts to plow major city roads after five centimetres of snow has fallen. 1 in 2 (54%) stated that the city should start plowing major city roads at less than five centimeters of accumulation. 4 in 10 (39%) stated that it should be kept the same and plowing should begin at five centimetres. 1 in 10 (7%) stated that plowing should start at more than five centimetres.

### **6 in 10 stated the city should continue plowing expressways at 2 cms**

Currently, the city starts to plow expressways after 2 centimetres of snow have fallen. The majority (62%) stated that the city should continue plowing expressways when two centimetres have accumulated. A quarter (24%) stated that the city should start to plow at less than two centimetres and a sixth (15%) believe that the city should plow at more than two centimetres.

1 in 3 (36%) of residents living in York believe that the city should start plowing expressways at less than two centimetres in comparison with 1 in 5 (22%) of those in East York.

### **Over half are satisfied with snow removal from city streets**

Just over half of Torontonians (TOP2: 54%) are satisfied with snow removal services on Toronto roads with a sixth (14%) stating that they are very satisfied and 4 in 10 who are somewhat satisfied. Just under half (BTM2: 46%) are not satisfied with 1 in 4 (27%) who are not very satisfied and 1 in 5 (19%) who are not satisfied at all.



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Residents in Scarborough were the least satisfied with over half (BTM2: 55%) who are dissatisfied with snow removal services. Residents in Etobicoke were the most satisfied with 6 in 10 (63%) who were satisfied with snow removal services.

### **Most believe the salt usage should be kept the same**

The plurality of Torontonians (45%) stated that the city should keep salt usage about the same. Over a quarter (28%) stated that the city should use more salt while a quarter (26%) stated that the city should use less salt.

1 in 3 (35%) residents in the former City of Toronto stated that the city should use less salt while 1 in 5 (20%) residents in Etobicoke stating the same thing.

### **4 in 10 approve of John Tory**

4 in 10 (45%) approve of John Tory as mayor while 1 in 4 (27%) disapprove. 3 in 10 (29%) were unsure.

1 in 2 (51%) of those who disapprove of John Tory also stated snow removal services have been worse this year than previous years. Of those who approve of John Tory, 1 in 3 (37%) felt snow removal services have been worse.

“A third of Torontonians are unhappy with snow removal services this year,” said Dr. Lorne Bozinoff, President of Forum Research. “City sidewalks are a particular issue that City Hall can focus on for winters to come, with over half unsatisfied with snow removal and the plurality wanting the snow removed from all sidewalks.”

Lorne Bozinoff, Ph.D. is the president and founder of Forum Research. He can be reached at lbozinoff@forumresearch.com or at (416) 960-9603.



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## Methodology

The Forum Poll™ was conducted by Forum Research with the results based on an interactive voice response telephone survey of 1007 randomly selected Torontonians. The poll was conducted February 21-22, 2019.

Results based on the total sample are considered accurate +/- 3%, 19 times out of 20. Subsample results will be less accurate. Margins of error for subsample (such as age, gender) results are available at [www.forumresearch.com/samplestim.asp](http://www.forumresearch.com/samplestim.asp)

Where appropriate, the data has been statistically weighted by age, region, and other variables to ensure that the sample reflects the actual population according to the latest Census data.

This research is not necessarily predictive of future outcomes, but rather, captures opinion at one point in time. Forum Research conducted this poll as a public service and to demonstrate our survey research capabilities. Forum houses its poll results in the Data Library of the Department of Political Science at the University of Toronto.

With offices across Canada and around the world, 100% Canadian-owned Forum Research is one of the country's leading survey research firms. This Forum Poll™ and other polls may be found at Forum's poll archive at [forumpoll.com](http://forumpoll.com).



***Top2/Btm2 (or 3 or 4 where applicable) refers to the combined results of the most answered positive and negative responses:***

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	631	112	91	133	119	176	303	315
NET: TOP3	66	57	60	68	78	86	67	64
NET: BTM3	34	43	39	32	21	14	32	36
Very satisfied	9	9	6	6	13	20	11	8
Satisfied	28	17	29	35	32	45	25	31
Somewhat satisfied	28	31	26	28	32	20	31	25
Somewhat dissatisfied	12	11	16	14	11	8	13	12
Dissatisfied	11	15	15	9	5	3	9	13
Very dissatisfied	11	18	9	8	5	3	9	12
Don't know	0	0	1	0	1	0	1	0

*Top 3 here collects very satisfied, satisfied, and somewhat satisfied into one category, and Btm 3 collects very dissatisfied, dissatisfied, and somewhat dissatisfied.*

**Due to rounding some numbers may not add up to 100**

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### Tory Approval

*Do you approve or disapprove of the job John Tory is doing as Mayor?*

### Age/gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
Approve	45	27	45	47	56	65	45	45
Disapprove	27	30	31	23	24	21	31	22
Don't know	29	43	24	30	19	14	24	33

### Community

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
Approve	45	41	48	47	51	45	42
Disapprove	27	35	25	21	21	25	26
Don't know	29	23	27	32	28	30	32



### Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
Approve	45	36	40	51	43	47	56
Disapprove	27	18	26	28	29	35	28
Don't know	29	46	34	22	27	18	17

### Education

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
Sample	1077	138	253	432	254
Approve	45	44	36	48	48
Disapprove	27	19	29	27	29
Don't know	29	37	35	25	24

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***Snow removal on roads***

*How satisfied are you with snow removal services on Toronto roads?*

**Age/gender**

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
NET: TOP2	54	49	52	58	55	64	56	53
NET: BTM2	46	51	48	42	45	36	44	47
Very satisfied	14	11	16	17	14	16	18	12
Somewhat satisfied	40	38	36	41	41	47	39	41
Not very satisfied	27	28	27	25	27	27	26	28
Not satisfied at all	19	23	22	18	17	9	18	19

**Community**

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
NET: TOP2	54	54	49	58	63	62	45
NET: BTM2	46	46	51	42	37	38	55
Very satisfied	14	14	7	20	14	13	10
Somewhat satisfied	40	40	42	38	49	49	35
Not very satisfied	27	26	36	26	21	22	31
Not satisfied at all	19	19	16	16	16	16	24



**Income**

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
NET: TOP2	54	55	55	59	51	45	58
NET: BTM2	46	45	45	41	49	55	42
Very satisfied	14	12	16	15	14	11	14
Somewhat satisfied	40	43	40	44	38	34	44
Not very satisfied	27	21	27	24	28	36	28
Not satisfied at all	19	24	18	17	21	19	14

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## **Education**

<b>%</b>	<b>Total</b>	<b>Secondary school or less</b>	<b>Some college or university</b>	<b>Completed college or university</b>	<b>Post graduate degree</b>
<b>Sample</b>	<b>1077</b>	<b>138</b>	<b>253</b>	<b>432</b>	<b>254</b>
<b>NET: TOP2</b>	54	57	49	57	54
<b>NET: BTM2</b>	46	43	51	43	46
<b>Very satisfied</b>	14	13	14	14	17
<b>Somewhat satisfied</b>	40	43	35	43	37
<b>Not very satisfied</b>	27	22	30	28	25
<b>Not satisfied at all</b>	19	22	21	15	21



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**Snow removal on sidewalks**

And, how satisfied are you with snow removal services on Toronto sidewalks?

**Age/gender**

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
NET: TOP2	45	40	44	49	48	49	48	43
NET: BTM2	55	60	56	51	52	51	52	57
Very satisfied	12	11	13	10	13	14	14	10
Somewhat satisfied	33	29	31	39	35	35	33	33
Not very satisfied	26	21	29	25	25	31	22	29
Not satisfied at all	29	39	27	27	27	20	30	28

**Community**

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
NET: TOP2	45	37	45	53	48	42	44
NET: BTM2	55	63	55	47	52	58	56
Very satisfied	12	10	12	14	15	14	10
Somewhat satisfied	33	27	34	40	33	27	34
Not very satisfied	26	29	34	23	29	28	21
Not satisfied at all	29	34	21	23	23	30	35



**Income**

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
NET: TOP2	45	52	45	49	43	33	42
NET: BTM2	55	48	55	51	57	67	58
Very satisfied	12	10	11	18	13	7	11
Somewhat satisfied	33	42	34	31	30	27	31
Not very satisfied	26	20	23	27	25	37	26
Not satisfied at all	29	28	32	24	32	29	33

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## **Education**

<b>%</b>	<b>Total</b>	<b>Secondary school or less</b>	<b>Some college or university</b>	<b>Completed college or university</b>	<b>Post graduate degree</b>
<b>Sample</b>	<b>1077</b>	<b>138</b>	<b>253</b>	<b>432</b>	<b>254</b>
<b>NET: TOP2</b>	45	52	41	47	42
<b>NET: BTM2</b>	55	48	59	53	58
<b>Very satisfied</b>	12	12	11	13	12
<b>Somewhat satisfied</b>	33	40	30	34	30
<b>Not very satisfied</b>	26	19	27	25	29
<b>Not satisfied at all</b>	29	29	33	28	30



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### *Snow removal compared to previous years*

*This year would you say snow removal services have been worse, better, or about the same as previous winters?*

#### Age/gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
Worse	37	38	36	37	42	34	35	39
About the same	52	55	50	51	48	53	55	49
Better	11	8	14	12	11	13	10	12

#### Community

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
Worse	37	39	42	31	30	23	48
About the same	52	54	43	56	59	63	40
Better	11	8	15	13	11	14	12



#### Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
Worse	37	39	32	40	44	32	36
About the same	52	46	56	48	45	60	54
Better	11	15	13	12	11	8	9

#### Education

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
Sample	1077	138	253	432	254
Worse	37	33	41	37	36
About the same	52	55	48	54	51
Better	11	12	11	9	13

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## Salt usage

Based on your experience this winter, should the city use less salt, more salt, or keep salt usage about the same?

## Age/gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
Less salt	26	29	25	22	27	27	31	21
About the same amount of salt	45	38	43	48	49	58	45	47
More salt	28	33	32	30	25	15	23	33

## Community

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
Less salt	26	35	21	22	20	22	26
About the same amount of salt	45	43	51	45	53	42	43
More salt	28	22	28	32	27	36	31



## Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
Less salt	26	21	25	28	31	21	35
About the same amount of salt	45	48	42	45	43	47	49
More salt	28	31	33	28	26	33	15

## Education

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
Sample	1077	138	253	432	254
Less salt	26	27	22	25	33
About the same amount of salt	45	42	45	48	42
More salt	28	31	32	27	25

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### Plowing on expressways

Currently, the city starts plowing **expressways** after two centimetres of snow has fallen. In your opinion should the city start plowing expressways when less snow has fallen, when more snow fallen, or keep it the same, at two centimetres?

### Age/gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
Start plowing at less than two centimetres	24	27	23	24	24	18	21	25
Keep it the same, start at two centimetres	62	58	62	64	58	68	62	62
Start plowing at more than two centimetres	15	15	15	12	18	14	17	12

### Community

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
Start plowing at less than two centimetres	24	18	22	27	27	36	22
Keep it the same, start at two centimetres	62	63	65	62	62	54	61
Start plowing at more than two centimetres	15	18	13	11	11	10	17

### Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
Start plowing at less than two centimetres	24	22	26	20	18	26	20
Keep it the same, start at two centimetres	62	64	54	68	71	56	65
Start plowing at more than two centimetres	15	15	20	12	10	17	15



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### Education

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
Sample	1077	138	253	432	254
Start plowing at less than two centimetres	24	23	20	26	24
Keep it the same, start at two centimetres	62	61	68	61	57
Start plowing at more than two centimetres	15	16	13	13	19



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### Plowing on major city roads

Currently, the city starts plowing **major city roads** after five centimetres of snow has fallen. In your opinion should the city start plowing major city roads when less snow has fallen, when more snow has fallen, or keep it the same, at five centimetres?

### Age/gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
Start plowing at less than five centimetres	54	61	57	51	51	43	50	58
Keep it the same, start at five centimetres	39	32	37	43	39	47	41	37
Start plowing at more than five centimetres	7	7	6	6	10	10	9	6

### Community

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
Start plowing at less than five centimetres	54	56	53	51	57	55	54
Keep it the same, start at five centimetres	39	38	39	42	36	36	38
Start plowing at more than five centimetres	7	7	9	7	7	9	8

### Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
Start plowing at less than five centimetres	54	51	50	51	53	65	56
Keep it the same, start at five centimetres	39	40	36	46	46	33	37
Start plowing at more than five centimetres	7	9	14	3	1	2	6



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### **Education**

<b>%</b>	<b>Total</b>	<b>Secondary school or less</b>	<b>Some college or university</b>	<b>Completed college or university</b>	<b>Post graduate degree</b>
<b>Sample</b>	<b>1077</b>	<b>138</b>	<b>253</b>	<b>432</b>	<b>254</b>
Start plowing at less than five centimetres	54	47	54	57	53
Keep it the same, start at five centimetres	39	44	39	37	38
Start plowing at more than five centimetres	7	9	7	6	9



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**Dealing with cars blocking streetcars**

*Which of the following options best describes how the city should deal with cars parked next to snowbanks that block streetcar routes?*

**Age/gender**

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
A small fine	19	25	18	18	17	11	20	19
A large fine	9	8	8	9	7	11	8	10
Immediate towing	22	23	23	22	22	21	22	23
A small fine and immediate towing	23	21	26	22	21	24	18	28
A large fine and immediate towing	20	17	19	19	25	22	26	14
Nothing, it's not an issue	8	6	6	9	8	10	7	7

**Community**

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
A small fine	19	13	24	25	19	21	18
A large fine	9	7	8	11	6	8	11
Immediate towing	22	27	26	18	17	32	22
A small fine and immediate towing	23	20	25	23	26	13	26
A large fine and immediate towing	20	25	14	17	21	20	16
Nothing, it's not an issue	8	8	5	6	11	6	8



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**FORUM RESEARCH INC.**

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**Income**

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
<b>Sample</b>	<b>1077</b>	<b>150</b>	<b>194</b>	<b>128</b>	<b>124</b>	<b>100</b>	<b>193</b>
A small fine	19	25	19	22	17	14	10
A large fine	9	7	12	12	5	7	9
Immediate towing	22	27	20	22	19	26	20
A small fine and immediate towing	23	23	26	19	23	24	25
A large fine and immediate towing	20	15	15	17	25	20	30
Nothing, it's not an issue	8	5	9	8	11	9	6

**Education**

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
<b>Sample</b>	<b>1077</b>	<b>138</b>	<b>253</b>	<b>432</b>	<b>254</b>
A small fine	19	19	27	16	16
A large fine	9	5	5	11	11
Immediate towing	22	20	22	23	21
A small fine and immediate towing	23	23	23	24	20
A large fine and immediate towing	20	21	16	20	22
Nothing, it's not an issue	8	12	7	6	10



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**Clearing snow on sidewalks**

*In some parts of Toronto the city clears snow from sidewalks, and in other parts it does not. Which of the following options best describe your opinion on sidewalk snow clearing in the city?*

**Age/gender**

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
Leave the snow removal program as it is	16	11	17	18	20	20	20	13
Clear snow from all sidewalks throughout Toronto	56	62	55	54	54	52	51	60
Stop clearing snow from sidewalks in Toronto altogether, except where residents can't remove it themselves because of disability or age	8	6	9	9	9	10	9	7
Clear snow from sidewalks only in busy pedestrian areas	10	13	13	8	6	8	10	11
Stop clearing snow from sidewalks in Toronto, altogether	2	3	2	3	4	2	4	2
Not sure	7	6	4	9	8	7	7	6



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### Community

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
Leave the snow removal program as it is	16	16	19	16	20	14	15
Clear snow from all sidewalks throughout Toronto	56	54	52	59	49	58	60
Stop clearing snow from sidewalks in Toronto altogether, except where residents can't remove it themselves because of disability or age	8	8	5	7	8	7	10
Clear snow from sidewalks only in busy pedestrian areas	10	14	13	9	11	12	6
Stop clearing snow from sidewalks in Toronto, altogether	2	1	3	3	4	5	2
Not sure	7	7	8	6	7	4	7



### Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
Leave the snow removal program as it is	16	11	11	18	23	14	22
Clear snow from all sidewalks throughout Toronto	56	60	68	48	48	56	54
Stop clearing snow from sidewalks in Toronto altogether, except where residents can't remove it themselves because of disability or age	8	12	4	7	9	8	8
Clear snow from sidewalks only in busy pedestrian areas	10	11	7	15	12	16	10
Stop clearing snow from sidewalks in Toronto, altogether	2	2	4	2	1	0	4
Not sure	7	5	7	11	7	6	2

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**Education**

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
<b>Sample</b>	<b>1077</b>	<b>138</b>	<b>253</b>	<b>432</b>	<b>254</b>
Leave the snow removal program as it is	16	16	12	18	16
Clear snow from all sidewalks throughout Toronto	56	52	63	56	52
Stop clearing snow from sidewalks in Toronto altogether, except where residents can't remove it themselves because of disability or age	8	11	5	9	9
Clear snow from sidewalks only in busy pedestrian areas	10	9	9	10	13
Stop clearing snow from sidewalks in Toronto, altogether	2	5	3	1	3
Not sure	7	8	6	7	6



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### Clearing snow at the end of driveways

*In some parts of Toronto, the city clears snow at the end of residential driveways that's left by plows as they clear streets, and in some parts it does not. Which of the following options best describe your thoughts on this?*

#### Age/gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	1077	188	175	211	226	277	488	564
Leave the residential driveway clearing program as it is	21	17	30	17	19	22	23	19
Clear snow from the ends of all residential driveways throughout Toronto	49	48	38	51	55	56	44	53
Stop clearing snow from the ends of residential driveways	13	15	15	12	11	8	16	9
Not sure	18	20	17	20	15	14	17	19



#### Community

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	1077	297	91	227	186	77	199
Leave the residential driveway clearing program as it is	21	21	21	25	21	9	19
Clear snow from the ends of all residential driveways throughout Toronto	49	39	53	50	51	50	57
Stop clearing snow from the ends of residential driveways	13	19	10	9	12	22	9
Not sure	18	20	16	17	16	20	16

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**Income**

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	1077	150	194	128	124	100	193
Leave the residential driveway clearing program as it is	21	18	21	19	19	20	27
Clear snow from the ends of all residential driveways throughout Toronto	49	53	48	51	53	43	40
Stop clearing snow from the ends of residential driveways	13	11	10	5	13	18	21
Not sure	18	19	20	24	14	19	11

**Education**

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
Sample	1077	138	253	432	254
Leave the residential driveway clearing program as it is	21	11	21	22	24
Clear snow from the ends of all residential driveways throughout Toronto	49	59	49	50	40
Stop clearing snow from the ends of residential driveways	13	13	10	13	15
Not sure	18	18	20	14	21



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